Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark OPPO		**2. Model identifier** CPH2911
3. General product parameters:		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		A
7. Battery user-replaceable		Yes
8. Battery endurance per cycle (END_{device}[h])		70
9. Battery endurance in cycles - default settings [cycles]		1 200
10. Rated battery capacity (C_{rated}[mAh])		6 960
11. Shipped with protective cover		No
12. Repeated free fall reliability test - falls without defect [n]		90
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		C
15. Ingress protection rating		IP68
16. Specified immersion depth in water, in case of IPx8 [m]		1,50
17. Screen scratch resistance on Mohs hardness scale		5
18. Charger	Required output power [W]	10
	Receptacle type (at device end)	USB-C
Repairability information:		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5
20. Repairability Class (based on the index below)		B
21. Repairability Index		3,68
21a. Disassembly Depth (S_{DD}) score		1,80
21b. Fasteners (type) score (S_F)		5,00
21c. Tools (type) score (S_T)		3,55
21d. Spare Part score (S_{SP})		5
21e. Software Updates (duration) score (S_{SU})		3
21f. Repair Information score (S_{RI})		5
22. Weblink to information on spare parts availability for professional repairers and end users		https://support.oppo.com/en/answer/?aid=2204306

23. Weblink to repair instructions for end-users	https://support.oppo.com/en/answer/?aid=2204306
24. Weblink to indicative pre-tax prices	https://support.oppo.com/en/answer/?aid=2204306
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	24

EPREL registration number: 2752326

Model placed on the Union market from 21/10/2026.

https://eprel.ec.europa.eu/qr/2752326

Supplier: Reflection Investment B.V. (Importer) **Website:**

Customer care service:

Name: OPPO service **Website:** https://support.oppo.com/

Email: support@oppo.com **Phone:** /

Address:
Hofplein 20, 3032 AC, Rotterdam
Netherlands