# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2019/2013 with regard to energy labelling of electronic displays

| | Parameter | Parameter or value and precision | | | Unit |
|---|---|---|---|---|---|
| 1. | Supplier's name or trademark. | MSI | | | |
| | Supplier's address. | MSI Computer Europe B.V., Science Park Eindhoven 5706, 5692ER Son en Breugel, NL | | | |
| 2. | Model identifier | MAG 345CQRF E20 | | | |
| 3. | Energy Efficiency Class for Standard Dynamic Range (SDR) | F | | | |
| 4. | On mode power demand in SDR | 31,0 | | | W |
| 5. | Energy Efficiency Class for High Dynamic Range (HDR) | G | | | |
| 6. | On mode power demand in HDR, if implemented | 57,0 | | | W |
| 7. | Off mode, power demand, if applicable | 0,3 | | | W |
| 8. | Standby mode power demand, if applicable | 0,5 | | | W |
| 9. | Networked standby mode power demand, if applicable | n.a. | | | W |
| 10. | Electronic display category | Monitor | | | |
| 11. | Size ratio | 21 | : | 9 | |
| 12. | Screen resolution | 3 440 | x | 1 440 | pixels |
| 13. | Screen diagonal | 86,4 | | | cm |
| 14. | Screen diagonal | 34 | | | inches |
| 15. | Visible screen area | 26,6 | | | $dm^2$ |
| 16. | Panel technology used | LED LCD | | | |
| 17. | Automatic Brightness Control (ABC) available | No | | | |
| 18. | Voice recognition sensor available | No | | | |
| 19. | Room presence sensor available | No | | | |
| 20. | Image refresh frequency rate (default) | 60 | | | Hz |
| 21. | Minimum guaranteed availability of software and firmware updates (from the date of end of the placement on the market) | 8 | | | Years |
| 22. | Minimum guaranteed availability of spare parts (from the date of end of the placement on the market) | 3 | | | Years |
| 23. | Minimum guaranteed product support | 3 | | | Years |
| | Minimum duration of the general guarantee offered by the supplier | 3 | | | Years |
| 24. | Power supply type | External | | | |
| 25. | External power supply (non standardized and included in the product box) | | | | |
| | *i* | - | | | |

| | | | | |
|---|---|---|---|---|
| | *ii* | Input voltage | - | V |
| | *iii* | Output voltage | - | V |
| 26. | External standardised power supply (or suitable one if not included in the product box) | | | |
| | *i* | - | | |
| | *ii* | Required output voltage | - | V |
| | *iii* | Required delivered current (minimum) | - | A |
| | *iv* | Required current frequency | - | Hz |

**EPREL registration number:** 2478506

Model placed on the Union market from 10/11/2025.

https://eprel.ec.europa.eu/qr/2478506

**Supplier:** MSI Computer Europe B.V. (Authorised representative)

**Website:**

**Customer care service:**

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